Annex I

Guidance for Applicants on the use of Acrobat Reader DC 15.9

We are pleased to inform you that the first tests we have done with the latest version 15.9 of Acrobat Reader DC published on 13/10/2015 show that it resolves the blocking bugs we encountered with Acrobat Reader DC 15.8 (published on 14/07/2015). Therefore, users can use the latest 15.9 version with PDF eForms. Still the Acrobat Reader DC 15.8 must not be used and it is blocked on the new PDF forms released.

Furthermore, we need to highlight a new security feature introduced in the Acrobat Reader DC 15.9:

When the user will use Acrobat Reader DC 15.9 for the first time with PDF eForms which is not stored in an already trusted folder, Acrobat Reader will prompt a new security question asking if the user trusts the "europa.eu" domain (it could happen on "Check PIC", on "budget change" or on "submission"). It is **mandatory** that the user answers "**Allow**" to trust **europa.eu**, so that the forms can work properly.

security	Warning
4	The document is trying to connect to: https://webgate.acceptance.ec.europa.eu
	Do you trust europa.eu? If you trust the site, choose Allow. If you do not trust the site, choose Block.
Re	member this action for this site for all PDF documents

If, by mistake, the user answers "**Block**" to "europa.eu", the properties are saved locally inside Acrobat Reader DC and it is applied for all PDF forms.

The first screen the user will receive (without a Yellow security bar) is the following, meaning that one of the many security features is preventing the forms to execute properly.

wanning	: JavaScript Window - [2]
8	The Adobe Reader has the enhanced security feature enabled which prevents the PDF document from connecting to external services. To allow the connection choose the appropriate option by click the options button in the yellow security warning bar.
	[NotAllowedError: Security settings prevent access to this property or method.]
	ОК

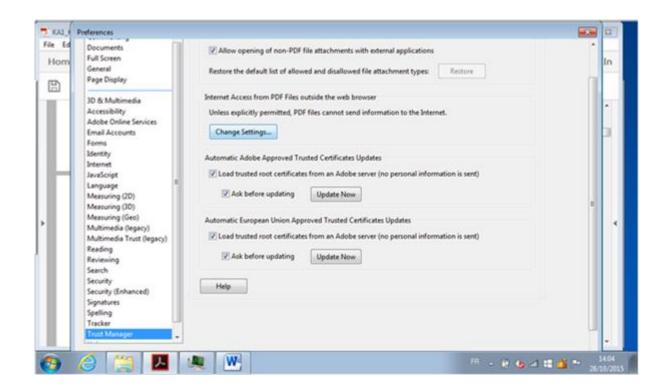
The way to revert this lock is to go to the Acrobat Reader DC properties, and to **allow** "europa.eu".

Menu "Edit" -> "Preferences..." or Ctrl+K

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Categories: "Trust Manager" and "change Settings..." button.

Please note that the categories "Internet", "Security" and "Security (Enhanced)" contain some options which could also block the form to access to internet



In the Web site table, select the row "europa.eu" "Always Block" and click on "Delete" button.

Allow Block Veb Sites Delete Name Access europa.eu Always Block	Veb Sites Delete Name Access	Host name(www.example.com)	:
Delete Access	Delete Name Access europa.eu Always Block Default behavior for web sites that are not in the above list: • Always ask • Allow access		Allow
Name Access	Name Access europa.eu Always Block Default behavior for web sites that are not in the above list: Image: Always ask Allow accegs	eb Sites	
	europa.eu Always Block Default behavior for web sites that are not in the above list: Always ask Always ask Always ask Allow accegs	Delete	
europa.eu Always Block	Default behavior for web sites that are not in the above list: Always ask Allow accegs	Manag	A
	Always ask Allow access		

Finally click on "**OK**" buttons to apply the change and close all properties windows.

After that, the user will try again to access to eForms server on "**europa.eu**", the same "Security Warning" will appear and the user has to answer "**Allow**".

Another way to unblock the PDF eForms is to use the option to trust a file/folder: Categories: Security (Enhanced) and buttons "Add File" or "Add Folder Path"

Forms		
Identity	Privileged Locations	
Internet JavaScript Language Measuring (2D) Measuring (3D) Measuring (Geo)	If your workflows are negatively impacted by security settings, use Privileged Locations to selectively trust files, folders, and hosts to bypass those security setting restrictions. Privileged Locations allows you to work securely while granting trust to items in your workflow.	
Multimedia (legacy)	Automatically trust sites from my Win OS security zones View Windows Irusted Sites	
Multimedia Trust (legacy) Reading	e\	
Reviewing		
Search		
Security		
Security (Enhanced)		
Signatures Spelling		
Tracker		
Trust Manager Units		
Units		
Units	Add File Add Folger Path Add Host Remove	
Units	Add File Add Folder Path Add Host	
Units	Add File Add Folger Path Add Host Remove What is Protected View? What is Enhanced Security? What are Privileged Locations?	